

**WSQ Higher Certificate in Hotel & Accommodation Services**

Available Funding							
Courses	90% WDA funding [For Singaporeans/Singapore PRs]					Workfare Training Support (WTS) - 95% [Singapore citizen; Aged 35 years and above; Earn a monthly income of not more than \$1,900; and attained a WTS letter.]	
	Full course fee	WDA grant	Nett course fee	7% GST on nett course fee	Total nett course fee payable, including GST	Additional funding if eligible under Workfare Training Support (WTS)	Total nett course fee payable, including GST, after additional funding from WTS
WSQ HANDLE GUESTS/CUSTOMERS' CONCERNS & FEEDBACK (21 hours)	\$536.00	\$482.40	\$53.60	\$3.75	<u>\$57.35</u>	\$26.80	<u>\$30.55</u>
WSQ APPLY UPSELLING & SUGGESTIVE SELLING TECHNIQUES (16 hours)	\$408.00	\$367.20	\$40.80	\$2.86	<u>\$43.66</u>	\$20.40	<u>\$23.26</u>
WSQ PROVIDE RESERVATIONS SERVICES (24 hours)	\$550.00	\$495.00	\$55.00	\$3.85	<u>\$58.85</u>	\$27.50	<u>\$31.35</u>
WSQ FRONT OFFICE SERVICES (28 hours)	\$620.00	\$558.00	\$62.00	\$4.34	<u>\$66.34</u>	\$31.00	<u>\$35.34</u>
WSQ SERVICE GUESTROOMS / SERVICED APARTMENTS (21.5 hours)	\$490.00	\$441.00	\$49.00	\$3.43	<u>\$52.43</u>	\$24.50	<u>\$27.93</u>
WSQ PROMOTE TOURISM (21 hours)	\$480.00	\$432.00	\$48.00	\$3.36	<u>\$51.36</u>	\$24.00	<u>\$27.36</u>
<b>TOTAL</b>					<b>\$329.99</b>		<b>\$175.79</b>

\*Current course fees are only eligible from now until September 2017